

Digital Health Data Primer

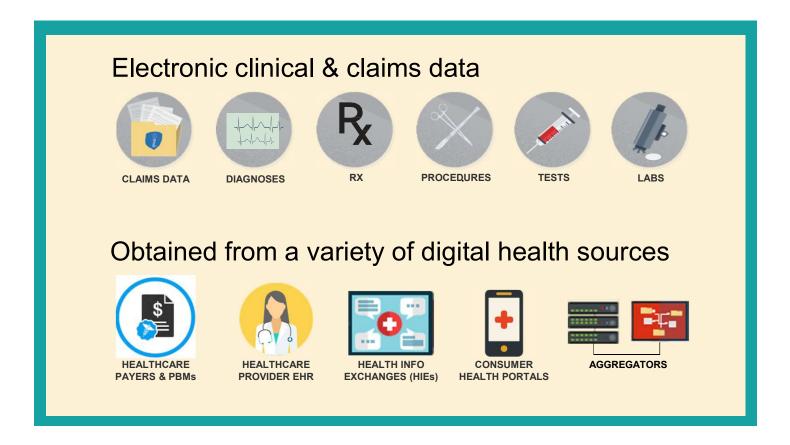
From Medical Claims to Electronic Health Records

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What is Digital Health Data (DHD)?





Digital Health Data Codes

DHD is complex with hundreds of thousands of codes

Code Category	Code Sets	Total Code Volume
Drugs	RxNorm; NDC	625,000+
Labs	LOINC	85,000+
Procedures	ICD-9-PCS; HCPCS/CPT; ICD-10-PCS	100,000+
Diagnoses	ICD-9: ICD-10; SNOMED-CT	420,000+



Multiple medical vocabularies

in the form of codes and code sets must be carefully dissected and understood.

Effective underwriting with DHD requires a deep understanding of risk associated with each code and group of codes



Claims vs. EMR/EHR Data

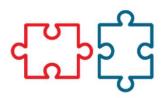
	Claims Data	EMR/EHR Data
Scope of Data	Broad: Captures information from all doctors and providers caring for a patient for which medical claims were submitted	Limited: Captures only the portion of care provided by doctors and/or the health system from whom the CCD was obtained
Scope of Patients	Insured patients	Insured patients Uninsured patients
Prescription Drugs	Contains all prescriptions that were filled for which a medical claims was submitted. Includes dates of refills.	Contains only that a physician prescribed a drug, not whether it was filled/refilled
Non-Prescription Drugs	Not present	Present
Data Richness*	✓ Diagnosis ✓ Labs (no results) ✓ Procedures (no results) ✓ Drugs filled	 ✓ Diagnosis ✓ Labs with results ✓ Procedures with results ✓ Drugs prescribed ✓ Vital signs ✓ Patient surveys ✓ Patient habits (e.g., smoking, etc.) ✓ Problem lists



*Note: Data listed as available for claims or CCDs may not be provided on all digital health documents

RGA

Separating the Noise from the Signal





Digital Health Data: Before Scoring

Applicant Demographics: 55 Y/O Female; Non-Smoker; Height 5'3"; Weight 155; BP 125/85

Code Value	Codeset	Code Description	Date Reported	Code Value	Codeset	Code Description	Date Reported
14760008	SNOMED	Constipation (disorder)	11/20/2018	280.9	ICD-9	Iron deficiency anemia, unspecified	3/6/2013
197321007	SNOMED	Steatosis of liver (disorder)	6/12/2018	626.8	ICD-9	Other disorders of menstruation and other	4/18/2012
235595009	SNOMED	Gastroesophageal reflux disease (disorder)	1/29/2018	724.2	ICD-9	abnormal bleeding from female genital tract	12/17/2010
59621000	SNOMED	Essential hypertension (disorder)	1/29/2018	724.2 49218002		Lumbago Hip pain (finding)	12/17/2010
267434003	SNOMED	Mixed hyperlipidemia (disorder)	1/29/2018	698.3	ICD-9	Lichenification and lichen simplex chronicus	8/28/2008
10761511000 19101	1 SNOMED	History of pulmonary embolism on long-term anticoagulation therapy (situation)	1/29/2018	530.81 564.1	ICD-9 ICD-9	Esophageal reflux Irritable bowel syndrome	4/3/2007 4/3/2007
35489007	SNOMED	Depressive disorder (disorder)	10/27/2017	692.9	ICD-9	Contact dermatitis and other eczema,	2/8/2007
61582004	SNOMED	Allergic rhinitis (disorder)	10/27/2017	35489007	SNOMED	unspecified cause Depressive disorder (disorder)	11/14/2006
711150003	SNOMED	Long-term current use of anticoagulant (situation)	10/27/2017	717.9	ICD-9	Unspecified internal derangement of knee	8/30/2006
193462001	SNOMED	Insomnia (disorder)	10/27/2017	718.31	ICD-9	Recurrent dislocation of joint, shoulder region	n 8/30/2006
55822004	SNOMED	Hyperlipidemia (disorder)	10/27/2017	780.52	ICD-9	Insomnia, unspecified	8/30/2006
278860009	SNOMED	Chronic low back pain (finding)	2/17/2017	38341003	SNOMED	Hypertensive disorder, systemic arterial (disorder)	8/30/2006
239873007	SNOMED	Osteoarthritis of knee (disorder)	2/17/2017	472.0	ICD-9	Chronic rhinitis	8/30/2006
414916001	SNOMED	Obesity (disorder)	3/29/2016	715.90	ICD-9	Osteoarthrosis, unspecified whether	8/30/2005
78275009	SNOMED	Obstructive sleep apnea syndrome (disorder)	3/29/2016			generalized or localized, site unspecified	
48694002	SNOMED	Anxiety (finding)	12/3/2015	724.2 727.43	ICD-9 ICD-9	Lumbago Ganglion, unspecified	8/10/2005 3/23/2004
41975002	SNOMED	Insomnia with sleep apnea (disorder)	12/3/2015	727.43 599.0	ICD-9	Urinary tract infection, site not specified	3/23/2004
81576005	SNOMED	Closed fracture of phalanx of foot (disorder)	9/8/2015	466.0	ICD-9	Acute bronchitis	10/7/2003
564.00	ICD-9	Constipation, unspecified	9/12/2013	478.1	ICD-9	478.1 Other diseases of nasal cavity and	9/21/2003
21897009	SNOMED	Generalized anxiety disorder (disorder)	9/12/2013	4== 0	100.0	sinuses	0/4/0000
415.19	ICD-9	Other pulmonary embolism and infarction	8/28/2013	477.8 461.9	ICD-9 ICD-9	Allergic rhinitis due to other allergen Acute sinusitis, unspecified	8/4/2003 8/4/2003
				461.9 719.46	ICD-9	Pain in joint, lower leg	12/3/2002
				726.90	ICD-9	Enthesopathy of unspecified site	3/30/2001
				278.00	ICD-9	Obesity, unspecified	11/24/2000

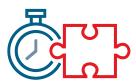


Client Survey - DHD Challenges



Key Obstacles

- Cost
- Security governance
- Regulation
- Resources
- Agent/Client acceptance



Application Challenges

- Data quality
- Hit rates and coverage
- Understanding the data
- Use case analysis



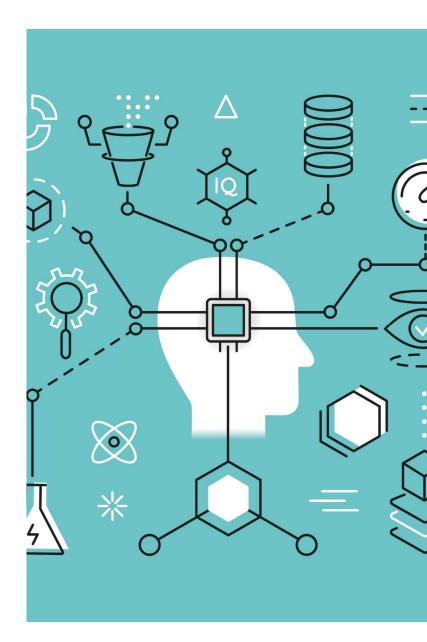
Client Recommendations

- Start small
- Learn the language
- Collaborate
- Manage expectations
- Expand over time





Practical Applications



Digital Health Data Use Cases

Application

Underwriting

Inforce Management

Pre-fill application to streamline process and lessen nondisclosure

Pre-fill tele-interview asking applicant to confirm information

Additional evidence for accelerated underwriting triage

Straight through processing (automated) of fully underwritten cases

Decline flag

Preferred knock-out

Post-issue monitoring to detect non-disclosure

Data for consumer engagement programs



DHD Complements Other Evidences



- ☐ Case: \$500,000 term policy application
- ☐ Evidences ordered; all normal except MIB
- ☐ MIB returns result indicating an abnormal cardiac finding
- ☐ DHD ordered and confirms benign cardiac murmurs
- ☐ Carrier approves as standard

Applicant Demographics*

All Standard

- Male, Age 35; Married
- Height 6'0", Weight 184
- Average BP 118/78

Problem List

Approve

S52.92XA	Left Arm Fracture
C89.11	Acute Pain due to Trauma
M12.55	Traumatic Arthropathy / hip
M7.671	Right Foot Pain
S83.512A	Left Knee Ligament Sprain

R01.1	Benign & Innocent Cardiac Murmurs
G47.00	Insomnia, Unspecified
M23.52	Chronic Instability of Knee
S83.502S	Sprain of unspecified cruciate ligament of left knee, sequela



DHD Complements Other Evidences



- ☐ Case: \$250,000 term policy application
- ☐ Evidences ordered; all normal except Rx history
- ☐ Rx history shows patient taking Raloxifene* for last two years
- ☐ DHD ordered and confirms applicant use of Raloxifene for bone density
- □ Carrier approves as standard

Applicant Demographics*

All Standard

- Female, Age 49; Married
- Height 5'6", Weight 138
- Average BP 120/82

Problem List

Approve

34713006	Vitamin D Deficiency	M85.8	Other specified disorders of bone density and	
272.4	Hyperlipidemia	1000.0	structure	
I10 K21.9	Essential (primary) hypertension Gastro-esophageal reflux disease without esophagitis	G47.00	Insomnia, Unspecified	
		E28.319	Asymptomatic premature	
			menopause	
		E03.9	Hypothyroidism,	
			unspecified	

^{*}Raloxifene has multiple indications including prevention of breast cancer and osteoporosis





