### Professionalism

Nancy Behrens, MAAA, FSA Chairperson, Academy Committee on Education



Nov. 17, 2022 – Southeastern Actuaries Conference/ Actuaries' Club of the Southwest Meeting, New Orleans

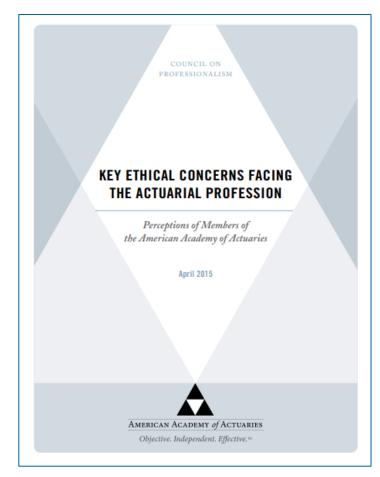
### Disclaimer

Please note: The presenter's statements and opinions are her own and do not necessarily represent the official statements or opinions of the American Academy of Actuaries (Academy), any boards, councils, or committees of the Academy.

## 2012 Survey

#### Findings

- Responding to pressure from principals and/or management to select inappropriate assumptions used in pricing or reserving
- Highest concern across every breakdown





### Explaining Professionalism to Principals

#### Audience questions

- How many report directly to a non-actuary?
- How many have actuaries reporting directly to you?
- How many agree that pressure to change assumptions is still a major concern?



### **Actuarial Toolbox**

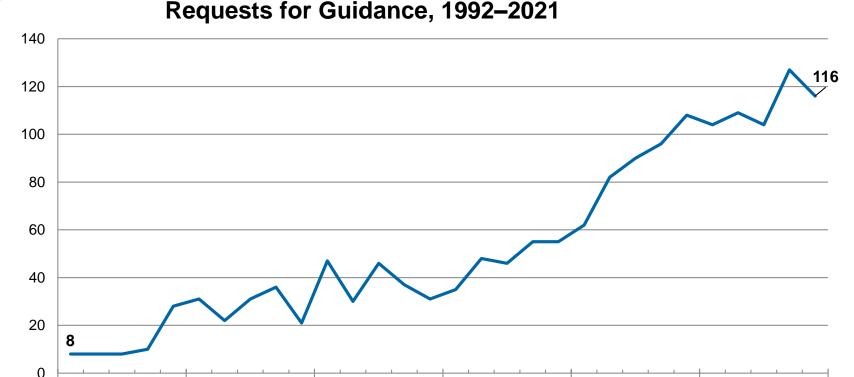
- Code of Professional Conduct
- Actuarial Standards of Practice
  - Applicability Guidelines
- Requests for Guidance

## Request for Guidance

- Example RFG Topics
  - How do I know if I am qualified?
  - How can I become qualified?
  - How can I do a job that involves more than one area of expertise?
  - When should I refuse an assignment?
  - When should I make a complaint about another actuary?
  - When is a violation of the Code material?
  - When is a violation of the Code resolved?

## ABCD Requests for Guidance

There has been a significant increase in RFGs over the years.



2007

2012

2017

1997

1992

2002

### **Actuarial Toolbox**

- Code of Professional Conduct
- Actuarial Standards of Practice
  - Applicability Guidelines
- Requests for Guidance
- Peer Review
- Reliance Statements
- Documentation and Caveats



## Professionalism Resources

### Professionalism Resources

- Professionalism Webinar Archive (free to Academy members) <a href="http://www.actuary.org/professionalism-webinars">http://www.actuary.org/professionalism-webinars</a>
- Discussion Papers on various professionalism issues <a href="http://www.actuary.org/discussion-papers">http://www.actuary.org/discussion-papers</a>

#### Professionalism Resources

Academy Professionalism webpage

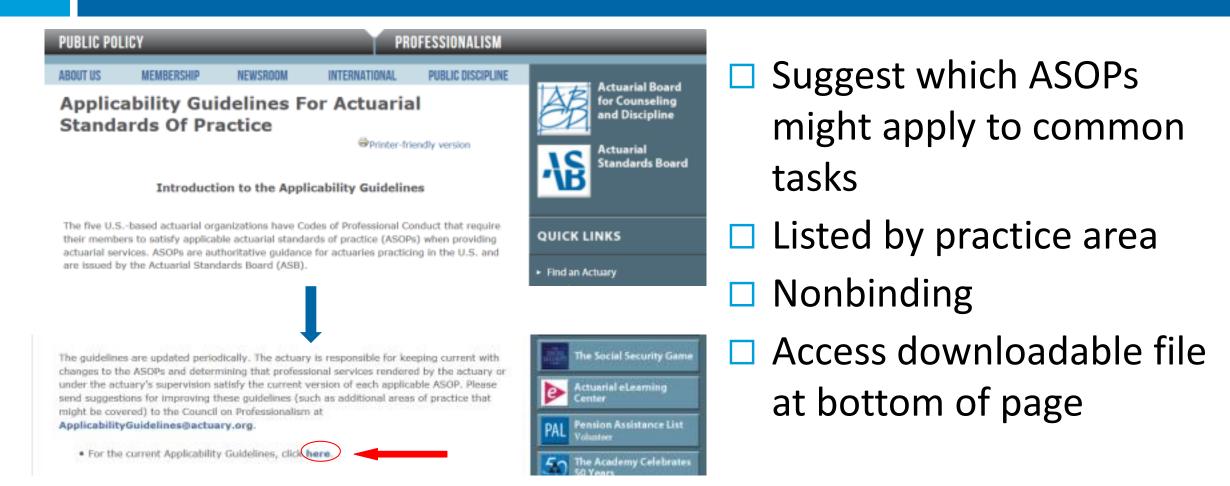
www.actuary.org/content/professionalism

- \* Code of Professional Conduct \* U.S. Qualification Standards
- \* Standards of practice (ASB)\* Applicability Guidelines
- Academy's Professionalism First webpage

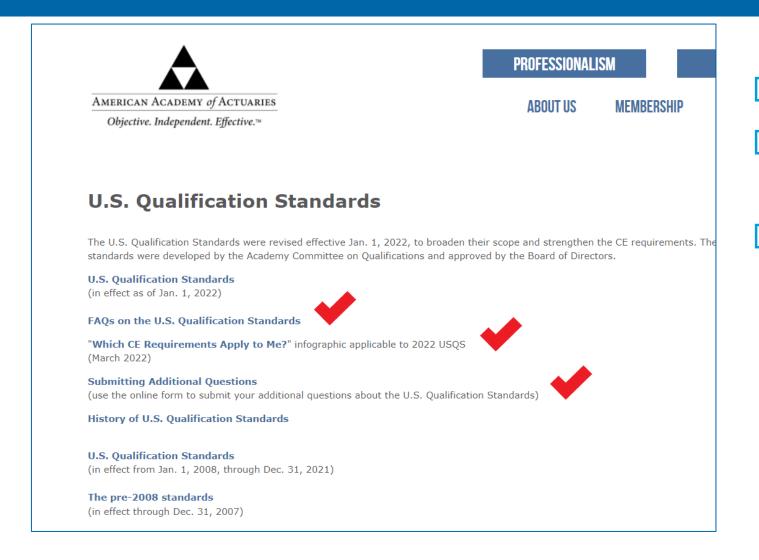
professionalism.actuary.org

\* Access "Professionalism Perspectives" blog and Academy's podcast series, "Actuary Voices"

#### **Applicability Guidelines**



#### U.S. Qualification Standards and Tools



56 FAQsCEInfographicSubmitQuestions

#### **Academy Podcast**

- Series brings thoughtful conversations on the role of professionalism in our day jobs and the Academy's public policy work.
- Listen and subscribe at
   <a href="https://www.professionalism.actuary.org">https://www.professionalism.actuary.org</a>

  /actuaryvoices or via the below podcast feeds.











# Thank You